

Protecting vital services despite continued funding challenges

Weekly bin collections

You told us it is important to you that we maintain a weekly bin collection. We are listening and will continue collecting your refuse weekly in Redbridge.



600 new council homes

We've recently completed work at Little Gearies, and we're making good progress on the Loxford Lane development.

Clean streets and neighbourhoods

We're keeping our streets clean and tidy with more investment in regular cleansing.



Maintaining our parks and green spaces

Hainault Forest and Valentines Park were recognised among the UK's Top Ten parks in the prestigious People's Choice Awards 2024.

Maintaining and repairing our highways

We've fixed nearly 10,000 potholes across the borough this year.

We are also proud to offer one hour of free parking in all our on-street paid-for parking spaces.

Keeping our borough safe

We are investing in our Council Enforcement Team to patrol and keep our borough safe.



Investing in community services

We opened our latest Engagement Hub in Gants Hill at the Redbridge Institute of Adult Education (RIAE) campus. It is joined by Engagement Hubs in Hainault and Ilford Lane. The hubs bring council services into the community and improve access to local services, benefits support, community engagement programmes, and public health services, including blood pressure checks, COVID and flu vaccines and quit smoking clinics.

Woodford Police Base

We recently opened a new Police Base in Woodford to help bring frontline officers back into communities.

We are investing in new and exciting community facilities for local people. These facilities all have the potential to repay the investment through the income they generate.

Wanstead Leisure Centre

An expanded leisure centre with a new swimming pool will open in Wanstead at the beginning of 2026, bringing the joy of leisure activities closer to your doorstep.

Wanstead Youth Centre

We are converting the former Wanstead Youth Centre site into a new fit-for-purpose Education and Youth facility. The first phase of the new facility, scheduled to open in 2025, will be a vibrant centre for the local community. It will offer high-quality services for young people, adults, community groups, voluntary agencies, and private providers; these services will be available in the evenings, at weekends, and during school holidays, ensuring the facility is accessible to all.

Improving our sports facilities

Further stadium improvements are being planned to benefit both football and athletics at Ashton Playing Fields, and they are anticipated to be funded by external grants.

The Council is exploring a new approach to providing athletics, football, and other community sports at Cricklefields Stadium.



Valentines Park Leisure Centre

A new leisure centre with Lido, the first in London for decades, is under construction in Valentines Park. With its unique design and features, it will provide families with a new leisure facility to enjoy for years to come.



Redbridge Climbing Centre

The biggest climbing centre in the south of England is coming to the borough. Redbridge Climbing Centre will provide families and local people with a new leisure facility to enjoy in the heart of the borough.

Reductions in government funding have significantly impacted Redbridge. Since 2010, we have lost more than 53p for every £1 of government grant funding, resulting in a loss of over £162 million to spend on local services each year.

Redbridge is now the fourth lowest-funded London council per head. In a recent independent report, Impower ranked Redbridge as London's most efficient and productive council. We always rise to the challenge of keeping vital services running in Redbridge, and investing in what matters most to local people.

This year, a typical band D property will pay 22p more per day (£1.55 per week) to the Council, which will be invested in the following services:



£904.19
funding per head
in Redbridge

£1,121.13
average funding per head
in London

If Redbridge received average funding per head, it would mean we have **£68m** more per year to spend on services.

General Council Tax	Band D property	2.99% increase	£48.45 per annum increase 13p per day / 93p per week
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Award winning services include:

Supporting local people through the rising cost of living

116,000
financial awards given to local people to help with energy, water, household bills and warm clothing

11,200
low-income households helped with food costs

£1.6m
of unclaimed benefits put into local people's pockets over the last three years



One stop shop for support <https://costofliving.redbridge.gov.uk>

96%
Schools rated
Good or
Outstanding
by Ofsted

Children's
Services
Rated
Outstanding

Superb library
service, lending
the most children's
books in London, with newly
renovated libraries in Fullwell
Cross, Hainault, Wanstead
and Woodford

Our network of
more than 700
CCTV cameras
across Redbridge
assisted police
with 315
arrests in 2024

Low-cost
summer and
Easter activity
programme
for local
children

Weekly bin
collection and bulky
waste collection

Nearly 10,000
potholes
repaired in
2024/25

Green
Flag
Award

Nine
Green Flag
Parks

600
brand
new council
homes are
being built,
for local people
to rent

Nearly
15,000 meals
provided to
children during
the school
holidays
in 2024

Adult Social Care Precept: The Government introduced the precept to fund social care for people in light of a growing national funding shortfall due to rising costs and demand.

Adult social care
precept, Band D
property

2.00%
increase

£32.27
per annum increase
9p per day / 62p per week

Supporting local vulnerable adults and protecting the NHS:

- Providing care services for local people
- Day Care Centres
- Mental Health Services
- Learning Disabilities Services
- Disabled Facilities Grants
- Care for patients discharged from hospital



Rated
as one of the
best Adult
Social Care
services in
the country



Greater London Authority Precept: The precept is the Mayor of London's share of the council tax, which is collected by the boroughs and the Corporation of London.

£490.38
Band D property

4.00%
increase

£18.98
per annum increase
5p per day / 37p per week

Straight to the Mayor of London (GLA) to pay for:



Policing
and Crime



London Fire
Brigade

Delivering for Redbridge

Redbridge, like many councils across the country, is facing serious financial pressures. Since 2010, our funding has been cut by 53%, which means **we receive £162 million less** every year in real terms. We know we have much more to do, but it is positive to see that we have been ranked as the most efficient council in London, and second in the country, by IMPOWER. We continue to deliver the excellent quality and nationally award-winning services that we all depend on. Redbridge Council remains committed to ensuring that every pound you contribute is spent wisely and effectively.

We are making Redbridge a better place to live

We have been named one of the top places to live in the UK by The Times, ranking as East London's second highest borough. This is down to the excellent local services, high-performing schools, award-winning green spaces and unmatched transport links.

We have enhanced community safety with the opening of a landmark new Police Base on the Orchard Estate in Woodford, putting bobbies back on the beat in the communities they serve.

We're boosting our housing stock, and this year we will have completed the construction of 600 new social homes across Redbridge, providing long-term, secure 2, 3 and 4 bedroom homes for local families on our housing waiting list.

We're building a greener borough, having planted 4,500 young trees at Hainault Recreation Ground to expand the woodland, and spending £500k over the next five years on tree planting around the borough.

We are creating safer streets for children, expanding our School Streets programme to keep our young people safe and clean up the air around our schools.

We are protecting essential services

We are continuing with weekly bin collections, where other councils have had to cut this back to save money. Free garden waste and bulky waste collection is still available to help neighbours keep the borough tidy, and reduce fly tipping.

We know that protecting the most vulnerable is one of the most important things we do, and that's why we're investing £48 million into children's social services, and £68m into adult social care. We are also increasing our Special Educational Needs and Disabilities (SEND) provision with a £2.8m expansion of Hatton School, and increasing SEND play spaces in the borough.

The Healthy Redbridge Bus also continues to travel around the borough, offering free health checks and vaccinations in partnership with the NHS.

Council Tax

An increase in Council Tax is never made lightly. This is a necessary step to balance our budget.

Redbridge is raising council tax by 2.99% and the adult social care precept by 2%, in line with government expectations. Our rise also covers the increase in the Mayor of London's precept, so our hands are tied.

Every penny is an investment in maintaining the quality and reliability of the services that make Redbridge such a great place to live.

We are investing in what you value

When we conducted our budget survey, we asked you what mattered most, and we're putting your council tax towards delivering these priorities, and delivering for our neighbours.

We invest £18 million a year into keeping our borough clean and tidy, with an additional team funded by £500k focused on enforcement and cleansing.

£10 million this year into maintaining roads and highways, with an additional £21m dedicated for road and pavement resurfacing over the next five years.

We're improving local facilities, including £608k for a soft play centre, £1.3m for the Valentines Leisure Centre, and £1.7m for the new climbing centre. We're also investing in our schools, with £12m going into improved school facilities.

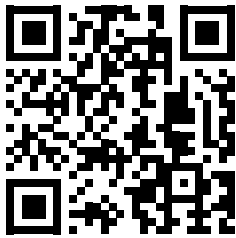
The challenge facing local government is tough. We are seeing councils around the country in significant financial trouble, with many having to raise council tax by as much as 10% a year.

While some authorities are forced into deep cuts, we remain committed to delivering excellent services, and delivering for our residents.

By investing wisely and delivering efficiently, we're making sure that every penny of your council tax works for you.

How you can help us Keep Redbridge a great place to live:

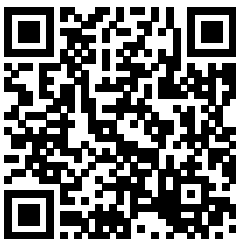
Report problems to
us using our Report It
service



Report a crime to the
Police (always call 999
in an emergency)



Download the Love Clean
Streets app to report
problems to us instantly



Find volunteering
opportunities on
Discover Redbridge



London Borough of
Redbridge 

Your rubbish, **your** responsibility

Are you doing the right thing with your waste?
Find out or you could end up with a criminal record.
www.redbridge.gov.uk/bins-waste-and-recycling





Add some flexibility to your rates bill

Ratepayers can choose from six instalment dates when they pay their rates by **Direct Debit**



visit our website to sign up
www.redbridge.gov.uk/business/business-rates





Make this your final paper Business Rates Bill

You can now manage your business rates account online. Once you have an account and completed the registration, you will be able to:

- View your business rates instalments and payments
- Download a copy of your bill
- Apply for reliefs and exemptions



visit our website to sign up
www.redbridge.gov.uk/business/business-rates



BUSINESS & ENTERPRISE REDBRIDGE

Supporting business growth

Take your business to the next level.

Join our programme and access:

- Direct one to one advice and guidance
- Resources and channels to promote your business
- Quality, bespoke and free recruitment service via Work Redbridge for Business
- Connect and network with other local businesses by attending Business Forums, workshops and events.



Scan the QR code to sign up to our business newsletter and receive regular updates or visit our website

www.redbridge.gov.uk/business

**Through our new business initiatives,
we want to ensure businesses gain access
to the right opportunities to grow.**



Queen Victoria House – more than a workspace

This vibrant space will provide our local businesses and entrepreneurs with the right environment to connect and collaborate. It is designed with businesses in mind and offers:

- Affordable spaces that cater to every need
- A programme of activities to help businesses achieve their goals
- Accessible and modern facilities.

Find out more by visiting

<https://engage.redbridge.gov.uk/qvh-business-hub>



Ready to Supply: Accelerator

Enhance your competitiveness and access new markets and opportunities by joining our network of local suppliers.

Find out more by visiting

<https://engage.redbridge.gov.uk/ready-to-supply-accelerator>



Promote your business via It's Local Redbridge

Use our online directory to reach new clients and expand your network.

Visit It's Local today and register your business

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