

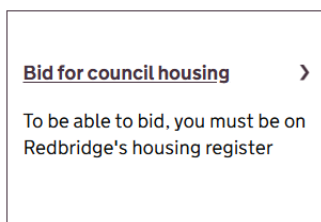
Redbridge Homes – Customer Guidance for using the bidding site

Contents

Accessing the Redbridge Homes Bid Site	1
Welcome	3
My Account	4
Looking for suitable properties	5
Placing a bid	6

Accessing the Redbridge Homes Bid Site

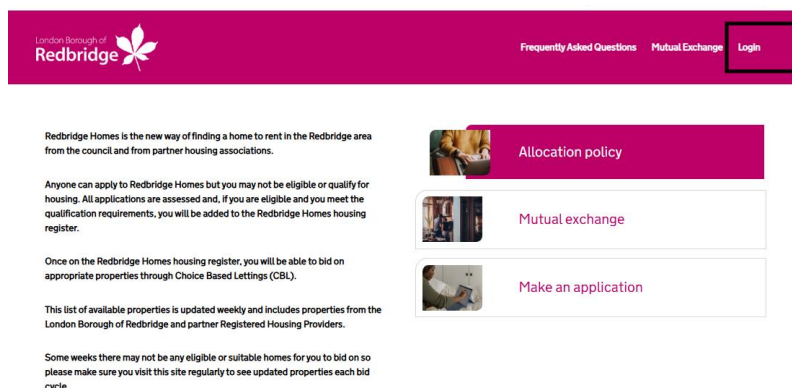
You can access the Redbridge Homes bidding site through the [Redbridge website](#) or through this [link](#). All information about the housing register and bidding for properties is available on the [website](#).



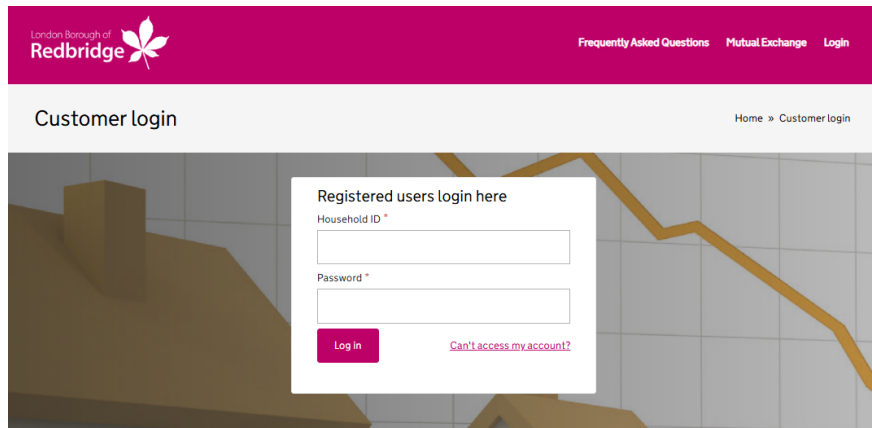
On the website, there is a link for the bidding site.

You will see the **Customer Landing** page.

To access your account and view any eligible properties, please select the **LOGIN** tab on the main menu bar.



Emails have been sent to all eligible applicants with the HHID and password needed to log in.



London Borough of
Redbridge

Frequently Asked Questions Mutual Exchange Login

Customer login Home » Customer login

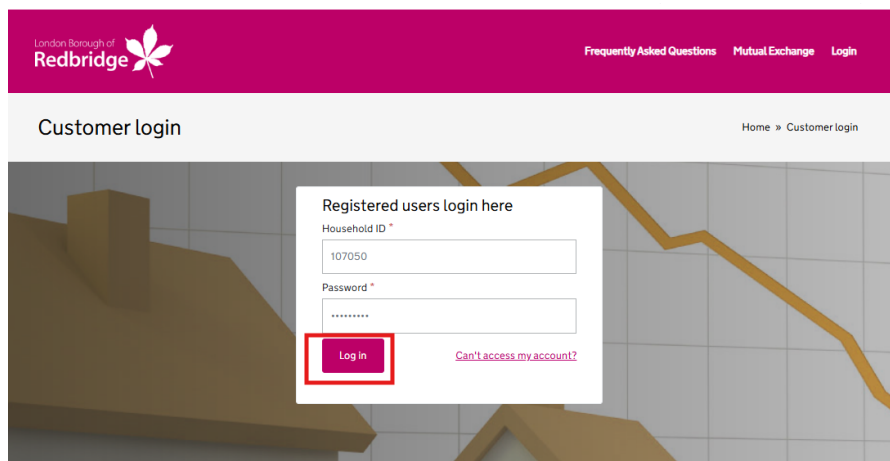
Registered users login here

Household ID *

Password *

Log in [Can't access my account?](#)

Enter your **Household ID (HHID)** and your **password** and select **Log in**.



London Borough of
Redbridge

Frequently Asked Questions Mutual Exchange Login

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Registered users login here

Household ID *

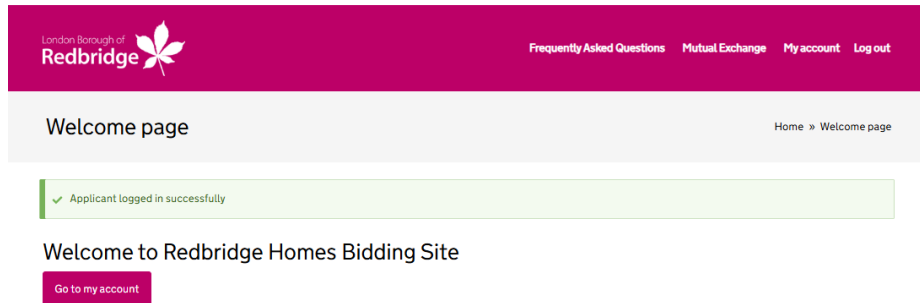
107050

Password *

Log in [Can't access my account?](#)

Welcome

If you have a LIVE application for the Redbridge Homes housing register, you will see the **Welcome page** and a message saying **Applicant logged in successfully**.

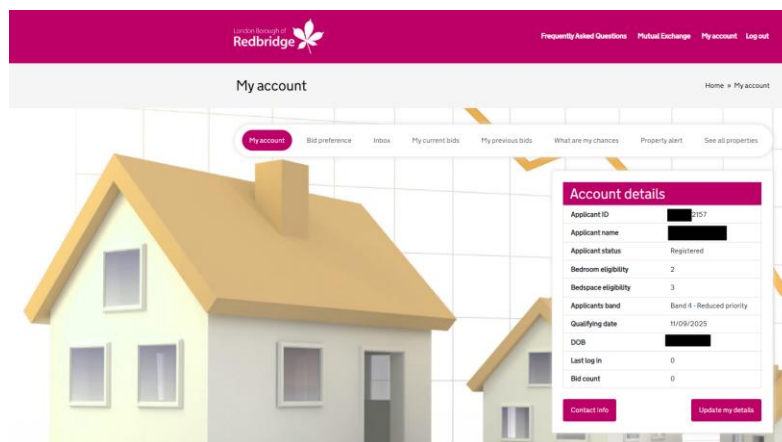


Select **Go to my account**.

You will see the **My account** page.

My Account

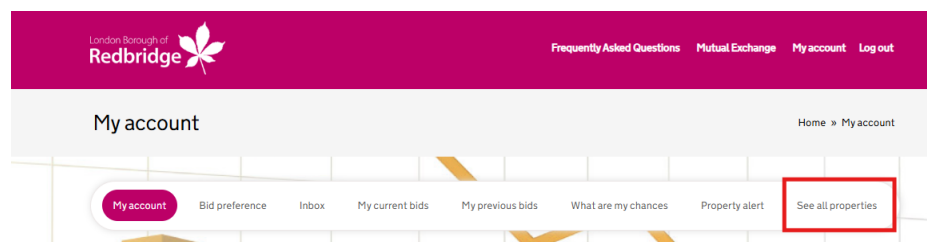
From this page, you can see available and eligible properties, make a bid, set bid preferences and update your details.



In the **Account details**, there is information about the main applicant, including the applicant status, the qualifying date and the bedroom/bedspace requirement. This relates to the properties you can bid for. The Applicant band is also shown.

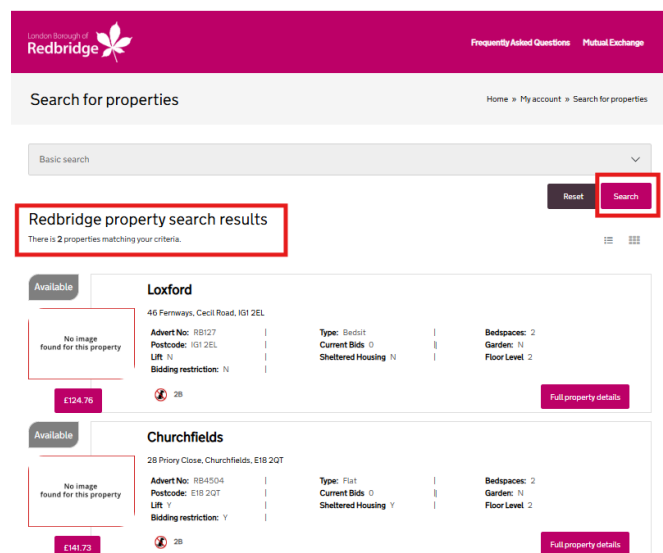
Looking for suitable properties

From **My account**, select **See all properties**.



You will see the search screen. Select Search.

All eligible and suitable properties will be shown. The screen will show the number of suitable properties that you could bid for.



Placing a bid

Select **Full property details** next to the property you want to view and possibly bid on.

London Borough of Redbridge

Frequently Asked Questions Mutual Exchange

Search for properties Home » My account » Search for properties

Basic search

Reset Search

Redbridge property search results

There is 2 properties matching your criteria.

Available Loxford

46 Fernways, Cecil Road, IG1 2EL

No image found for this property

£124.76

28

Full property details

Advert No:	RB127	Type:	Bedsit	Bedspaces:	2
Postcode:	IG1 2EL	Current Bids:	0	Garden:	N
Lift:	N	Sheltered Housing:	N	Floor Level:	2
Bidding restriction:	N				

Available Churchfields

28 Priory Close, Churchfields, E18 2QT

No image found for this property

£141.73

28

Full property details

Advert No:	RB4504	Type:	Flat	Bedspaces:	2
Postcode:	E18 2QT	Current Bids:	0	Garden:	N
Lift:	Y	Sheltered Housing:	Y	Floor Level:	2
Bidding restriction:	Y				

The key facts and full details on the property are shown.

View the property information and if this is suitable for you and you want to place a bid, select **Place a bid**.

London Borough of Redbridge

Frequently Asked Questions Mutual Exchange My account Log out

Back

LBR

46 Fernways Cecil Road Ilford Essex IG1 2EL

Place a bid

No image found for this property

46 Fernways

46 Fernways, Ilford IG1 2EL

View larger map

Key facts	Description	Charges