

# Protecting vital services despite funding challenges



## Weekly bin collections

You told us it is important to you that we maintain a weekly bin collection. We are listening and will continue to collect your bins every week in Redbridge.

## Action on fly-tipping

We all want our streets to be clean and tidy. We have increased the on-the-spot fine for anyone caught fly-tipping, or having their rubbish fly-tipped to £1000.



## New homes for local people

We continue to build affordable social housing for local people to rent.

## Clean streets and neighbourhoods

We're keeping our streets clean and tidy with more investment in regular cleansing.



## Maintaining our parks and green spaces

We continue to care for our incredible parks and outdoor spaces in Redbridge, nine of which hold a prestigious green flag award.

## Maintaining and repairing our highways

11,000 potholes fixed in the borough this year

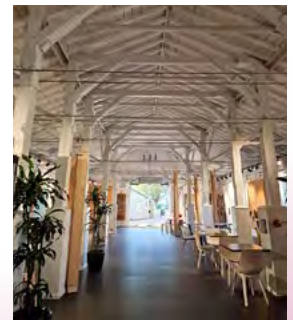


## Investing in safety

We've opened an Engagement Hub in Ilford, with more to follow in Hainault and Chadwell wards - bringing police and council services into our communities. Enforcements Officers are patrolling our borough day and night.

## Preventing flooding

We have invested in new technology including drain sensors, to help us monitor water levels and reduce the risk of flooding.



## Woodford police hub

A police hub will open soon in Woodford, giving a base to community policing teams, and bringing council services into the community.



## Wanstead Leisure Centre

A new leisure centre and gym is in development in Wanstead.



## Hainault Forest Country Park

Our historic forest has been restored for generations to come, with a new visitor centre and cafe, accessible paving, and additional furry friends now resident in the refurbished Foxburrow's Farm. The brand new playground boasts the longest slide in the borough.

## Valentines Park Lido

A new lido is planned for Valentines park; the latest in a series of affordable new outdoor leisure facilities for everyone to enjoy, from Hainault to Ilford.

## Loxford Youth Centre refurbished

The centre is now home to a music studio, classrooms, a multi-use games area, an outdoor gym, and a production kitchen.

## Community store with affordable groceries

For £5 annual membership, local people can visit the community grocery store in Ilford and can fill their basket for just £5 each time they visit.

Having lost around 54% of Government Grant Settlement Funding since 2010, councils across the country are in a difficult financial position. We are the third-lowest funded London borough, per head. Despite this, we always rise to the challenge of keeping vital services running in Redbridge, and investing in what matters most to local people.

This year a typical band D property will pay **21p** more per day to the Council, which will be invested in the following services:



**£867.23** average government funding per head **Redbridge**  
**£1,078.48** average government funding per head **London**

If Redbridge received average funding per head we would have **£66m** more funding each year

<b>General Council Tax</b>	<b>Band D property</b>	<b>2.99%</b> increase	<b>£46.03</b> per annum increase
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Award winning services include:

**Supporting local people through the rising cost of living**

**90,000** financial awards given to local people to help with food, energy and household bills  
**5,000** low-income pensioners helped with energy bills  
**£2.5m** of unclaimed benefits put into local people's pockets over the last three years



New one stop shop for support <https://costofliving.redbridge.gov.uk>

<p><b>95%</b> Schools rated Good or Outstanding by Ofsted</p>	<p><b>Children's Services Rated Outstanding</b></p>	<p>Superb library service, lending the most children's books in London, with newly renovated libraries in Woodford, South Woodford, Hainault and Wanstead</p>	<p>More than <b>700</b> CCTV cameras across Redbridge have assisted or led to more than <b>3,200</b> arrests in three years</p>	<p>Low-cost summer and Easter activity programme for local children</p>
<p>Weekly bin collection and bulky waste collection</p>	<p><b>11,000</b> potholes repaired in 2023</p>	<p><b>Nine</b> Green Flag Parks</p>	<p><b>600</b> brand new council homes are being built, for local people to rent</p>	<p><b>10,600</b> children fed through the school holidays</p>

<b>Adult Social Care</b>	Adult social care precept, introduced by the Government	<b>2.00%</b> increase	<b>£30.83</b> per annum increase
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Supporting local vulnerable adults and protecting the NHS:

- Services for older people
- Day Care Centres
- Mental Health Services
- Learning Disabilities Services
- Disability Equipment and Services
- Patient discharges from hospital



**Rated as one of the best Adult Social Care services in the country**



<b>Greater London Authority</b>	<b>£471.40</b> band D amount	<b>8.6%</b> increase	<b>£37.26</b> per annum increase
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Straight to the Mayor of London (GLA) to pay for:





# Add some flexibility to your rates bill

Ratepayers can choose from six instalment dates when they pay their rates by **Direct Debit**



visit our website to sign up  
[www.redbridge.gov.uk/business/business-rates](http://www.redbridge.gov.uk/business/business-rates)





# Make this your final paper Business Rates Bill

You can now manage your business rates account online. Once you have an account and completed the registration, you will be able to:

- View your business rates instalments and payments
- Download a copy of your bill
- Apply for reliefs and exemptions



visit our website to sign up  
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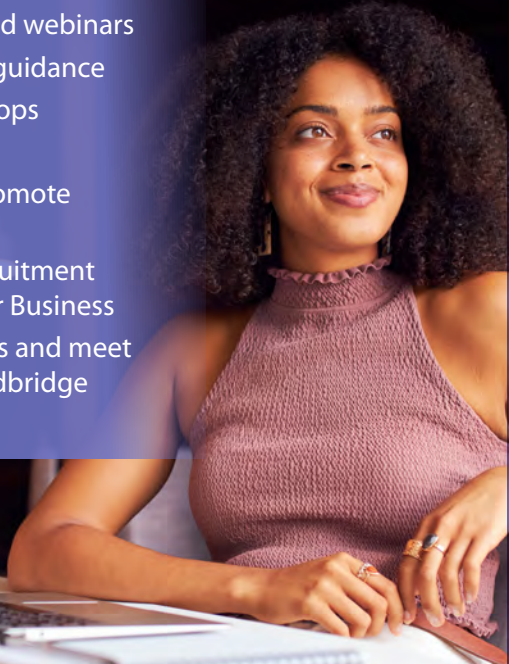
# BUSINESS & ENTERPRISE REDBRIDGE

## Supporting business growth

**Business and Enterprise Redbridge** provides support to businesses to help them thrive.

**Whatever the stage of your business, we are here to help!**

- Peer mentoring workshops and webinars
- Direct one to one advice and guidance
- Digital and marketing workshops
- Support finding premises
- Resources and channels to promote your business
- Quality, bespoke and free recruitment service via Work Redbridge for Business
- Connect with other businesses and meet the team by attending the Redbridge Business Forum



Scan the QR code to sign up to our business newsletter for updates on our business support programmes and events

For more information on our programmes please visit the website:  
[www.redbridge.gov.uk/business](http://www.redbridge.gov.uk/business)

Contact us: [business.enterprise@redbridge.gov.uk](mailto:business.enterprise@redbridge.gov.uk)



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### Learn how to:

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- Maximise your online marketing and social media
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